Appointment-Plus Case Study: Tutor Scheduling

Tutor180 Tutoring Center
**Client Profile**

Tutor180 Tutoring Center is an educational tutoring service in Cedar Park, Texas, that offers assistance on such subjects as mathematics, reading, spelling and SAT/ACT prep. Setting approximately 250 tutoring sessions per month, the company offers services for students ranging from kindergarten-age to college-level.

**The Challenge and Problem**

Prior to using Appointment-Plus, Tutor180 Tutoring Center relied on another software program for its scheduling needs. Because the software was installed on only one computer and not Web-based, staff members and tutors could not easily access their tutoring schedules and student information. Additionally, as Tutor180 Tutoring Center internally schedules its student tutoring times (as opposed to self-scheduling), staff could only schedule appointments on the above-mentioned computer.

**The Discovery**

A Web-based appointment-scheduling service became a necessity for Tutor180’s operations. Most importantly, it wanted a system that would allow multiple users in different locations to access their individual accounts and student information online. It also wanted the receptionist and other staff members who actually set the student tutoring times to be able to do this at home or in other locations outside the office.

**The Solution and Implementation**

Tutor 180 Tutoring Center conducted an Internet search to identify appointment-setting software providers. After reviewing the specific services offered at the various companies, it chose Appointment-Plus, which offered more functionality than the other providers.
The Results

Appointment-Plus has been helping Tutor 180 Tutoring Center better manage its tutoring sessions and students since 2005. In addition to allowing its tutors and staff to access their calendars and student information online at any time and from any location, the business is also utilizing other system features to more efficiently coordinate their services, such as: creating individual student profiles and folders where staff can add tutor notes following each session; allowing Tutor 180 to easily monitor session payments; and creating student tutoring session packages. The result is more staff time saved in managing and setting tutoring sessions.

Appointment-Plus (www.appointment-plus.com) is the worldwide expert in online scheduling solutions and creator of the scheduling industry’s most flexible and feature-rich software program. Servicing over 100 different industries in 16 countries throughout the globe, it’s the premier Web-based booking application for growing businesses, enterprises, higher education, government and logistics. With over 15 million end-users and 80 million appointments booked since its inception in 2001, Appointment-Plus is one of the fastest growing cloud-based services in the world. Headquartered in Scottsdale, Ariz., organizations ranging in size from Fortune 500 companies to small businesses use Appointment-Plus to book an average of 3 million appointments monthly.